MeetingPlaza Version 8.0

Reference manual for Chairperson or Administrator, Lecturer (For License Package)

NTT-IT Corporation

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Conference registration manual

- Conference Manual for the first time Conference Manual for the first time
- Conference Administrator Manual For how to create a new conference room
- User Reference manual For users to learn detailed features and how to use
- System Administrator Reference Manual Management of meeting rooms and users (for on premise)
- Reference manual for Chairperson or Administrator, Lecturer The supplementary information of manual mentioned above
- MeetingPlaza for Mac Operation Manual For how to join a web conference under Mac OS
- MeetingPlaza Mobile for iPad / iPhone Operation manual For how to join a web conference from iPad or iPhone
- MeetingPlaza Mobile for Android Operation manual For how to join a web conference under Android OS

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1 Introduction

Thank you for using the MeetingPlaza collaboration tools.

This book is an explanation of the preparation needed to enter a conference room for the first time. It includes the setting up of peripherals and installation of the plugins necessary for MeetingPlaza to operate. There is also a description of the major collaborative functions of MeetingPlaza such as web share, file share and apps share.

Please consider the content of this book, as an introduction to MeetingPlaza.

1-1 Overview of this Manual

When the following symbols are used <> and [] in this manual they represent the following:

<>: Represents what you will see on the screen

[]: Represent when you are given a choice of a set of values from a pull down menu.

(Example of screen)



(Explanation example)

The value of <Choose from the following list> is set to [FTTH 1.0Mbps(sending),

3.0Mbps(receiving)].

The hint and the wording that relates to the content of the description are shown as follows.

Content of hint or wording

1-2 What is a Web conference?

It is a remote conference through the Internet done with a personal computer, using a web browser with and a mic, speakers and a camera.

1-3 What can you do with MeetingPlaza?

With MeetingPlaza, the following functions are provided.

- Communications among participants of the conference are accomplished with a voice, video, chat, and a whiteboard.
- Files such as PowerPoint, word, excel, etc. can be view along with the video feeds of the conference attendees.

1-4 Necessary equipment for conference participation

A personal computer, internet connection, mic or headset, speakers, and a web cam are needed for MeetingPlaza. Details of the necessary equipment are shown below.

PC	OS	Windows Vista SP2
		Windows 7 SP1
		Windows 8.1 ^{*1}
		Windows 10 ^{*3}
	CPU	Intel Core 2 Duo or higher ^{*2}
	Hard Drive	200MByte or more available space
	Memory	2GB or more
	Web Browser	Internet Explorer 7.0/8.0/9.0/10.0/11.0, Microsoft Edge
		Firefox ^{*4} , Google Chrome ^{*4}
	Network device	ADSL, Broadband
		(28.8Kbps or faster)
Sound		Headset / Microphone with echo cancelling , Speakers,
		/ webcam should be equipped with echo cancelling.
Video Captu	re (Option)	Webcam / Digital video camera that can be connected with an
		i-Link(IEEE1394)

*1 ModernUI or WindowsRT is not compatible.

*2 The best way to utilize application sharing and high quality high resolution video streaming is to use a high performance computer. To share an application, the site to start sharing is recommended to use a computer that is Core i5 or higher. Site to be shared is suggested with a Core2 Duo or higher.

*3 Mobile, Mobile Enterprise or IoT Core is not compatible.

*4 Confirmed with updates up to June 2016.

* Some characters or symbols used in room name, user ID, name/contents of shared file or chat may not displayed correctly if they are OS or device platform-dependent.

* Client installed or deployed on virtual machines, thin client or remote desktop are not supported.

* We do not recommend using any OS, the browser's products or any version that is no longer supported by the authorized vendor(s).

* For more information on Mac, iOS and Android, please refer to its operation manual, respectively.

2 What are those in the conference room who sponsor it?

MeetingPlaza provides special privileges for "Conference Administrators". Admin privileges help create a seamless conference experience.

2-1 Conference Administrator Privileges

Below is a list of features controlled by conference administrators:

- Change conference interface for all participants simultaneously.
- Change user display settings.
- Resize main conference room interface.
- Adjust participants' audio and video settings remotely.
- Adjust to start/pause participants' video remotely.
- Adjust participants' network settings remotely.
- User Remote Settings (network speed/video/voice).
- Control participants' speaking and collaborative privileges.
- Remove participant(s) from the conference room.
- The user's remote support.
- Material that does the file sharing is registered in the server beforehand.

2-2 Conference Setup Methods

2-2-1 When using a reserved conference room

When the conference admin changes the size of the video interface it is changed for all participants.

As picture shown below, a user was assigned with [Administrator] right at the reservation becomes administrator in the conference.

In addition to Admin privileges, "Speaker" and "Recording" privileges may also be allowed for two or more users.

Rese	rvauon							
	System (usage i	multaneous login	license: 64	Jun 3 2016	13 14 15 16 17	7 18 19 20 21 22 23	
Use a temp Conferen	olate or histor nce infori	y mation	(Timezone	:Asia/Tokyo)				
	Subject	Ente	er a Subject				Maximum charao	cters: 100
M	eeting time	6/3/	2016		- 6/3/2016		: 0 🗸	
1	Notification	just a	ifter reserve					
		Voice	e quality : exc	ellent				
Op	tion setting	Voice	e quality : exc ing room desi	ellent	eeting V	oice meeting	[Standard]	
Ор	tion setting	Voice Meet	e quality : exc ing room desi	ign : Normal m	eeting V	oice meeting	[Standard]	
Op User	tion setting	Voice	e quality : exc	ign : Normal m	eeting V	oice meeting	[Standard]	
Op User Directory	Import (Voice Meet CSV	e quality : exc ing room desi	ign : Normal m	eeting V	oice meeting	[Standard] (Max 10 users) ac	ld participants
Op User Directory	Import O	Voice Meet	e quality : exc	ellent ign : Normal m E-mail address	eeting V	oice meeting Privilege	[Standard] (Max 10 users) ad Recordable	dd participants Delete
Op User Directory	Import (Name	Voice Meet CSV	e quality : exc	ellent ign : Normal me E-mail address meetingplaza@exam	eeting V	oice meeting Privilege	[Standard] (Max 10 users) are Recordable	dd participants Delete
Op User Directory	Import C Name MeetingPlaz	Voice Meet CSV	e quality : exc	ellent ign : Normal me E-mail address meetingplaza@exan	eeting Va	oice meeting	[Standard] (Max 10 users) at Recordable	dd participants Delete E
Op User Directory	lion setting	Voice Meet CSV	e quality : exc	ellent ign : Normal m E-mail address meetingplaza@exan	eeting Vi	Privilege Privilege	[Standard] (Max 10 users) ad Recordable	id participants Delete
Op User Directory Chair (2 Nu	Import C Name MeetingPlaz	Voice Meet CSV	e quality : exc ing room desi nt III	etlent ign : Normal m E-mail address meetingplaza@exan The Guest Account is	eeting Vo	Privilege Privilege Privilege Privilege Privilege	[Standard] (Max 10 users) ac Recordable	Id participants Delete
Op User Directory	Import C Name MeetingPlaz	Voice Meet CSV	e quality : exc ing room desi nt OV .	E-mail address E-mail address meetingplaza@exam The Guest Account is Message	eeting Vi	Privilege Privilege Privilege on of meeting.	[Standard] (Max 10 users) ad Recordable	ld participants Delete
Op User Directory Chair (2	Import C Name MeetingPlaz	Voice Meet CSV	e quality : exc ing room desi nt OV Enter a	etlent ign : Normal m E-mail address meetingplaza@exan The Guest Account is Message	eeting Vi	oice meeting Privilege Privilege T On of meeting.	[Standard] (Max 10 users) are Recordable	Id participant Delete
Op User Directory Chair (2 Nu	tion setting	Voice Meet CSV	e quality : exc ing room desi nt OV Enter a Maximum	etlent ign : Normal me E-mail address meetingplaza@exan meetingpla	eeting V	oice meeting Privilege + - - - - - - - - - - - - -	[Standard] (Max 10 users) ac Recordable	Id participant Delete
Op User Directory Chair (2 Nu	Inport (Name MeetingPlaz mber of Gue	Voice Meet CSV	e quality : exc ing room desi nt OV • Enter a Maximum	etlent ign : Normal me E-mail address meetingplaza@exan The Guest Account is Message n characters: 1000	eeting V	oice meeting	[Standard] (Max 10 users) ad Recordable	Id participants Delete

2-2-2 Using Permanent meeting room

The Organizer can determine the meeting time and grant privileges to multiple users.

Conference administrators are identified in the registration interface. "Admin" privileges may be allowed for two or more users. The "Privileged user authority" box is checked as shown in the figure

below.

User may delegate the special user privilege to himself if he enters a conference room from Adhoc conference login URL. Conference Room Administrator can add password for enable such privileges to each Adhoc room.

	ク → C Wer Registration ×	- □ × 公验@
meetingplaza [®] Portal Ad	hoc Rooms Scheduler Others	📥 MeetingPlaza 🕯
User Registration		
NAME (required)		(Maximum characters: 50)
E-mail address (required) Organization		
Language	English V	
Timezone	Follow the conference manager Change Asia	
Portal	 Allow [Announcement] of Portal. Allow [No specified mode] reservation. 	
Scheduler	Permit to reserve in Conference Scheduler	
Login permission	 ✓ Privilege □ Recordable 	
Record	 ○ Record Manager ○ Record Viewer ● No Viewer 	
Send direct login URL via email		
Allow Rooms	allow all rooms select rooms Conference1 Conference2 Conference3 Conference4	
Message to user		\sim
		Back Confirm

2-2-3 Using the ad hoc log in tool

An individual user may select admin privileges with an admin password.



3 Admin Privileges from ad hoc login

3-1 Change conference interface for all users simultaneously

7 conference room formats are available in MeetingPlaza and can be changed at will. See section on conference room formats for details.













3-2 Change user display settings

Change user video display settings

	A REC ? ()
Room Design	
Video Display	🛛 Show All Users
IE Settings	Show Admin and
Information	Talker.

By choosing [Show All Users], video of all participants are displayed.



By choosing [Host (Administrator) and Talker], only administrator and talker's video will be displayed. A line of "Administrator/Talker in display" is shown at bottom-right corner of a client screen.



3-3 The size of video interface can be changed for all users simultaneously

When the conference admin changes the size of the video interface it is changed for all participants. This is accomplished by activating the "Synchronization" of the interface as shown in the figure below.



3-4 Changing Video Settings Remotely

An administrator can change other users video settings remotely and simultaneously.

3-4-1 Changing all users video settings simultaneously

1. In the upper right corner, click the pull down menu and Click [Settings], then [Video Settings (or Video)]. Select Global Video Settings.

Standard	V5 Standard
Meetingplaza® Meeting Meeting Wideo setting	Settings Text Chat
Cystons Internet Speed Connectors More Audio Vide Uncountry Uncountry Uncount With a specified wide drive With a specified wide	Save Macalineous -Coreau(10) ext work. It will be reflected from the next data up) Mana Ima Exclude setting vote office
Show detail	OK Cancel Apply

2. Video settings are changed as in the red frame figure below.

Audio first	Video first
Use special user setting	
Audio first	Video first
Special users	User list
	Meetingplaza (µ2hMtsYUx) User (6PuiSIPi)
	Delete >>
Estimated Server Network	Bandwidth Usage:

Use special user sett Special user video sett	ing				
Frame rate (per user)	30 -	Size VGA (6	40x480)	7	
Special use	rs			Userl	ist
			Meeti User (ngplaza (iZhk 6PuiSfRi)	IGYUx)
		<< Add			
		Delete >>			
Estimated Server Netwo	ek Dandwidt	th Llenger			



Removing [Simple setting(recommended)]

Clicking [OK] will change the setting for all users simultaneously.

3-4-2 Changing individual user settings

The individual user clicks [Settings] then [Video Setting (or Video)]. Select [Global Video Settings] and proceed with instructions from the previous section.

1 1 Xole - Gut
User list Meetingplaza (ZhMGYUx)
User (6PuiS(R))

Activating [Simple setting (recommended)]

Frame rate (per	user) 30 -	Size QVGA (3	20x240) 💌	
Use special u	ser setting			
Special user vid	leo setting			
Frame rate (per	user) 30	Size VGA (64	Dx480) 💌	
Spec	cial users		Us	er list
			Meetingplaza (Z	hMGYUx)
		<< Add	User (or uisin)	
		Delete >>		
stimated Server	Network Band	width Usage:		
connaced eleritor	rd) = 2419kbps	sending (downwa	rd) = 2419kbod	

Removing [Simple setting (recommended)]

Click [OK], then [<<Add] to complete individual settings change.

3-5 Change a user's Volume Remotely

Other users to adjust the volume, you can change your PC remotely from.

3-5-1 Change settings from User List

1. Click [User (or Click [Other], then [User List])] to display the user list/functions interface.



2. Right click on the desired user ID to display a list of user functions. Select [Set mic volume]

		1	Kick out this user Show detail information of this user	
★ Chair		7	Microphone control : Mic is on while key is down. Echo canceller : Disabled Noise suppressor (microphone) : Disabled Noise suppressor (speaker) : Disabled	• • •
L Share A	udio Chat		Set mic volume Video ON Run speed measurement remotely Chanse network speed for this user	
a	Enquete Mode	eration C	Pamote uppert	-
Viser Name (2 people) S Chair user	Hand Voice	Text	Remote setting	

3. Adjust the volume of users.



Select multiple users individually, you can not adjust the entire group simultaneously.

3-5-2 Changing user appearance from the user's video frame

1. Click the small button in the bottom right corner of the individual user's video frame



2. Adjust the volume of users.



3-6 Change voice settings remotely

The session administrator can change the voice mode (Push to Talk, Auto Voice Switch Mode, etc.), mic volume, and noise/echo cancel settings of individual participants remotely. See [User List] Section of the reference manual for details.

3-6-1 Change settings from User List

 Click [User (or Click [Other], then [User List])] to display the user list/functions interface. Standard
 V5 Standard



2. Right click on the desired user ID to display a list of user functions. Select [Voice Settings]

	11	1	1	Kick out this user Show detail information of this user	
🖈 Chair	P	1	2	Microphone control : Mic is on while key is down. Echo canceller : Disabled Noise suppressor (microphone) : Disabled Noise suppressor (speaker) : Disabled	
L Share Au	dio	Chat		Set mic volume Video ON Run speed measurement remotely	
C	Enquete	Modera	ation C	Choose network speed for this user	*
Liser Name (2 people)	Hand V	loice	Text	Remote support	•
1 8 Chair	11 16			Remote setting	
2 🗶 user			V	>	

The voice method and echo/noise cancellation can also be set remotely.

Select multiple users individually, you can not adjust the entire group simultaneously.

3-6-2 Changing user appearance from the user's video frame

Click the small button in the bottom right corner of the individual user's video frame



The individual user can also change the voice mode and noise/echo cancel settings.

3-7 Adjust to start/pause participants' video remotely.

You can change participants' video to start/pause remotely from your PC.

3-7-1 Change settings from User List

1. Click [User (or Click [Other], then [User List])] to display the user list/functions interface.



2. Right click on the desired user name to display the menu, and select Video On/Pause.

_ (Kick out this user Show detail information of this user
★ Chair		Microphone control : Mic is on while key is down. Echo canceller : Disabled Noise suppressor (microphone) : Disabled Noise suppressor (speaker) : Disabled Set mic volume Video ON
Share Au	dio Chat	Run speed measurement remotely Choose network speed for this user
User Name (2 people)	Enquete Moderal Hand Voice	tion C Text Remote support
2 Luser	X	Remote setting
K		>

- 3. User in the live video image will be changed to suspended state.
- 4. Click < Video On/Pause > on the user who is paused in the live video image, a dialog will be opened to ask that user to turn video on.



5. User(s) click < Yes > to turn video on.

3-7-2 Changing user appearance from the user's video frame

1. Click the small button in the bottom right corner of the individual user's video frame



- 2. User in the live video image will be changed to suspended state.
- 3. Click < Video On/Pause > on the user who is paused in the live video image, a dialog will be opened to ask that user to turn video on.

MeetingPlaza	
Chair requests you to start video capturing. Do you start it?	
<u>Y</u> es <u>N</u> o	

4. User(s) click <Yes> to turn video on.

3-8 Changing network speed

The session administrator may change participants' network speed remotely.

3-8-1 Changing network speed from the user list

1. Click [User (or Click [Other], then [User List])] to display the user list/functions interface.



2. Right click on the desired user ID to display a list of user functions. Select [Network Speed]



Select multiple users individually, you can not adjust the entire group simultaneously.

3-8-2 Changing network speed from the user's video frame

- 1. Click the small button in the bottom right corner of the individual user's video frame
- 2. Select the desired network speed.



The automatic speed measurement can be performed remotely. Manual speed measurement is also available.

3-9 User remote settings

A user may edit other users' network speed, video or voice settings over a remote PC connection.

3-9-1 Changing network speed from the user list

1. Click [User (or Click [Other], then [User List])] to display the user list/functions interface.



2. Place a cursor to the user that you want to change and right click to show the menu, choose [Remote Setting] from the menu to change.



3. Remote setting page displays.

	×
Current New settings 6000 6000 6016 6016	
Defect	Arabi
	Current New settings 6000 6016 6016 T

4. Choose the item you want to change, click [OK] to proceed.

Select multiple users individually, you can not adjust the entire group simultaneously.

3-9-2 Changing network speed from the user's video frame

Click bottom-right corner of a user thumbnail, choose [Remote setting].



Remote setting page displays.

	Current	New settings		
Maximum bit rate to send (kbps)	6000	6010		
Maximum bit rate to receive (kops)	10010	0010		
Choose from the list				
			<u> </u>	
Run speed measurement at				
entering the room				

Choose the item you want to change, click [OK] to proceed.

3-10 Administrative control of other user privileges

The voice, text chat, and other user functions can be controlled remotely by the session administrator. Please see "User List" section of the reference manual for details.

1. Click [User (or Click [Other], then [User List])] to display the user list/functions interface.



2. "Moderation Control" allows the administrator to control who participates in the meeting and the functions available to each user.

The Admin can 'Allow All users to use all features, or limit each users ability to use various features. Up to 8 participants may be selected.

\mathbf{T}		Share	Aud	io	Chat		User	₽	
C			[Enque	ete Mode	ration Cor	ntro	Voice	×
1 2	1 8	 User Name (2 per user Chair 	ople)	Hand	Voice	Text		Text Share Draw	* * *
<							>		

3-11 Removing a user from the conference

The session administrator may remove and individual participant from the conference.

3-11-1 Access the user list

1. Click [User (or Click [Other], then [User List])] to display the user list/functions interface.



2. Right click on the desired user to display a list of user functions.

- 50	1		Kick out this user Show detail information of this user	22
1883			Microphone control : Mic is on while key is down.	
Annual Contraction of	1.000		Echo canceller : Disabled	
🛨 Chair			Noise suppressor (microphone) : Disabled	
			Noise suppressor (speaker) : Disabled	
			Set mic volume	
		_	Video ON	
L Share Au	dio Cl	nat	Run speed measurement remotely	
C	Enquete M	foderation C	Choose network speed for this user	*
Liser Name (2 people)	Hand Voice	e Text	Remote support	•
1 8 Chair	an and		Remote setting	
2 🛔 user				

3. [Logout] or [Disable account] selected.

"Logout", the user logs in again after leaving the URL you can click the login.

"Disable account", the user logs in again after leaving the URL click, you can not login. "Logout" and "Disable account" can also be carried out simultaneously.

Kick out ×
✓ Logout
Disable account
OK Cancel

4. The admin can click "OK" and the user is forced to exit the meeting.

Select multiple users individually, you can not adjust the entire group simultaneously.

3-11-2 Removal of a participant through the video frame menu

1. Admin may click on the bottom right corner of the users video image and select "Kick out this user".



2. [Logout] or [Disable account] selected.

"Logout", the user logs in again after leaving the URL you can click the login. "Disable account", the user logs in again after leaving the URL click, you can not login. "Logout" and "Disable account" can also be carried out simultaneously.



3. [OK] is clicked, the user forced exit. Users are forced and the dialog was not displayed withdrawal.

3-12 Remote support

There are 2 kinds of beginning procedures of a remote support.



As for the organizer, the participant can put out one request among [Send desktop sharing request] [Send area specified sharing request].

Attention:

Two or more users cannot do a remote support at the same time.

[Send desktop sharing request] and [Send area specified sharing request] cannot be done at the same time.

3-12-1 Send desktop sharing request

1. [Send desktop sharing request] is selected from Remote support.



2. The request screen of a desktop sharing is displayed. The character can be input to the body of the message of the addition.



3. [OK] is clicked.

4. Desktop common request screen is displayed by the participant.

Desktop sharing request	×
Chair request you to provide control of your desktop. Do you allow remote control?	
Caution: Your computer will be controlled remotely if you accept the request. You should allow it only to trusted operator.	
Desktop sharing allow all other participants to view your desktop. You should not display important information.	
You can STOP SHARING by pressing "[Esc]" button.	
Additional message	1
OK Cancel	1

5. When the participant clicks [OK], the organizer can remotely operate desktop of the participant.

3-12-2 Send area specified sharing request

1. [Send area specified sharing request] is selected from a remote support.



2. The request screen of the range specification sharing is displayed. The character can be input to the body of the message of the addition.

Send area specified sharing request	x
Send area specified sharing request to User.	
Additional message	

- 3. [OK] is clicked.
- 4. The range specified common request screen is displayed by the participant.

Area specified sharing request	×
Chair request you to provide control of your desktop. Do you allow remote control?	
If you accept the request please move and resize sharing frame and press start button.	- 2
Caution: Your computer will be controlled remotely if you accept the request. You should allow it only to trusted operator.	
Desktop sharing allow all other participants to view your desktop. You should not display important information.	
You can STOP SHARING by pressing "[Esc]" button.	
Additional message	-
	-
OK Cancel	

- 5. [OK] is clicked.
- 6. When the participant clicks "OK", the frame that selects the range is displayed.



7. If the range is specified, and [Start] is clicked, the frame becomes a pink color.



8. Desktop from which the participant range is specified for the organizer can be remotely operated.

3-13 Reference Material

To share a file previously uploaded from a pre-conference upload.

To share a file uploaded prior to the conference starts, a user may upload a file via Conference Administration System.

A user is allowed to upload a file in advance from either reservation conference room, permanent conference room or system permanent conference room (through system license sales).

Please consult the reference manual.

3-13-1 Procedure for sharing file that up-loads prior

- 1. "File sharing" is clicked.
- 2. "Preuploaded files" is clicked.

<i> </i> Open								×
Look in:	Data		•	(🗈 💣			
Quick access	Name Excel.xls MeetingPlaz MeetingPlaz MeetingPlaz MeetingPlaz Picture.jpeg PowerPoint. Picture.jpeg PowerPoint. Movie.Avl WebMeeting Word.doc) a.vpi a1.vpi ppt j.pptx						
	<							>
	File <u>n</u> ame:						•	<u>O</u> pen
	Files of type:	All File Types(*.*)					•	Cancel
	Whethe	r the operation will be sy	nchronized is	depen	ids on the	e file exte	nsion	Preuploaded files

3. The dialog that opens the file is displayed.



4. The file is selected, and "Open" is clicked.



4 Speaker privileges in the lecture option

4-1 The conference room speaker

"Lecturer" is a type of special user at MeetingPlaza. It applies to a large scaled meeting that has many users.

Lecture room is different than regular meeting rooms by only showing non-lecturer users' thumbnails when they are in speech. Only lecturers' thumbnails are always displayed regardless their status.

Up to 8 users may be registered as a "lecturer" in a giving meeting.



4-2 Assigning speaker privileges

4-2-1 Using the conference scheduler

When the conference room is reserved, speaker privileges may be assigned by checking the box labeled "Speaker" as shown in the figure below.

User Directory Import CSV (Max 64 users) add participants								
	Lecturer	Name	E-mail address		Privilege	Recordable	Delete	
Chair		MeetingPlaza	meetingplaza@example.com	+	*			
2				+				

4-2-2 Using Permanent meeting room (old: TeamRoom)

A Permanent meeting room (old: TeamRoom) is not available for large lecture class option.

4-2-3 System Adhoc log in

Speaker privileges are set upon entering the conference room.

Conference Room	Lecture Room					
Login						
NAME						
Login as room administrator						
Add lecture privilege						

4-3 Operations available to the speaker

- 1. Start application sharing.
- 2. The polling feature can be activated. For instructions, please visit the reference manual.